

USER MANUAL

HYBRID ULTRASONIC AIR HUMIDIFIER

MODEL: AroMist-450

This user manual provides safety and operating instructions.
please read this user manual thoroughly before using the product.

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PACKAGE CONTENTS

- 1 × Hybrid Ultrasonic Air Humidifier
- 1 × Remote Control
- 3× Aroma Pad
- 1 × Cleaning Brush
- 1 × User Manual
- 1 × Warranty Information Card

TABLE OF SPECIFICATION

Power Supply	220-240 V~, 50/60 Hz
Rated Power (Warm Mist)	155 W
Rated Power (Cool Mist)	25 W
Water Tank Capacity	4.5 L
Max Warm Mist Output	450 mL/h
Max Cool Mist Output	300 mL/h
Mist Level	Low-Med-High
Max Run-Time	45 Hours* (Low Mist Level)
Noise Level	25-40 dB
Coverage Area	45 m^2
Operating Condition	0 °C ~ 50 °C
Net Weight	1.8 kg
Dimension	28 × 15.5 × 25 cm

* Running time may vary depending on environmental conditions, mist level, and water volume in the tank.

THANK YOU FOR CHOOSING TO BUY AN AROVEC HUMIDIFIER

We are here to help you with any questions.
Customer Support – AUSTRALIA

support@arovec.com.au
www.arovec.com.au
@aroveclifestyle

IMPORTANT SAFETY INSTRUCTIONS

- ALWAYS turn off and unplug the humidifier before filling or cleaning the water tank.
- DO NOT use the humidifier if it has been dropped, damaged, left outside, dropped in water, defective or not working properly.
- DO NOT use the humidifier if the cord or plug looks damaged.
- DO NOT use the humidifier near gas appliances, fireplaces, stoves, candles, or heating devices.
- DO NOT use the humidifier in an area with insect repellents, burning incense, toxic fumes, flammable dust or oxygen tanks. Always leave at least 1.5 m of clear space from any oxygen being administered.
- PLACE the humidifier in a clear space that allows the mist to flow freely, away from appliances that are sensitive to water.
- DO NOT touch any part of the humidifier or plug with wet hands.
- DO NOT run the power cord under furniture, other appliances, carpet, or cover with rugs, runners or floor coverings.
- ALWAYS tuck away the power cord to prevent tripping accidents.
- DO NOT use the power plug on wet or damp surfaces.
- DO NOT put the humidifier in water or liquids.
- DO NOT use the humidifier outdoors.
- DO NOT use for commercial purposes. This appliance is for household use only.
- DO NOT put fingers or any objects into the mist outlet.
- DO NOT use a defective humidifier or attempt to repair/adjust any electrical or mechanical functions, this may cause danger and void the warranty.
- DO NOT let children or people with reduced physical or mental capabilities use or clean the humidifier.
- DO NOT let children play with this appliance or packaging including plastic bags. Children must be supervised around the humidifier to help keep them safe.
- DO NOT sit on the humidifier or put any objects on the unit.
- DO NOT block/obscure the air inlet and mist outlet.
- DO NOT fit the humidifier with a different power supply unit.
- It is recommended NOT to use the appliance with an extension cord to avoid electrical shock or spark.
- TURN OFF the humidifier when it is not being used. Hold the plug and remove it from the electrical source. Drain the water and clean the water tank.
- DO NOT overfill the water tank, as this may cause electric shock.
- DO NOT use the humidifier in wet environments.
- ONLY fill the water tank with purified or distilled water.
- DO NOT place the humidifier near sources of heat, such as stovetops, ovens, or radiators.
- DO NOT cover the nozzles while the humidifier is on. Doing so may damage the humidifier.
- DO NOT place the humidifier directly on floors, carpets, or rugs. ONLY place the humidifier on water-resistant surfaces.
- REMOVE the water tank from the base before moving the humidifier.
- THIS appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- IF the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

KEEP THESE INSTRUCTIONS IN A SAFE PLACE.

INTRODUCTION

The AroMist-450 Hybrid Ultrasonic Air Humidifier generates relaxing cool and warm mist that moisturises the air. It is perfect all year around due to hybrid features of producing cool and warm mist per user's preference.

PRODUCT FEATURES

Hybrid Humidification:
The hybrid warm and cool mist humidifier moisturises and refreshes the air in your home or office all year around. This Arovec humidifier uses advanced ultrasonic technology to turn water into a therapeutic mist.

Top-Fill Design:
Large water tank opening at top of the humidifier is a unique feature of the AroMist-450 that allows easy refilling and cleaning of the water tank.

Warm Mist:
This optional feature is designed to experience real warm mist in the air with three mist levels and perfect for winter season.

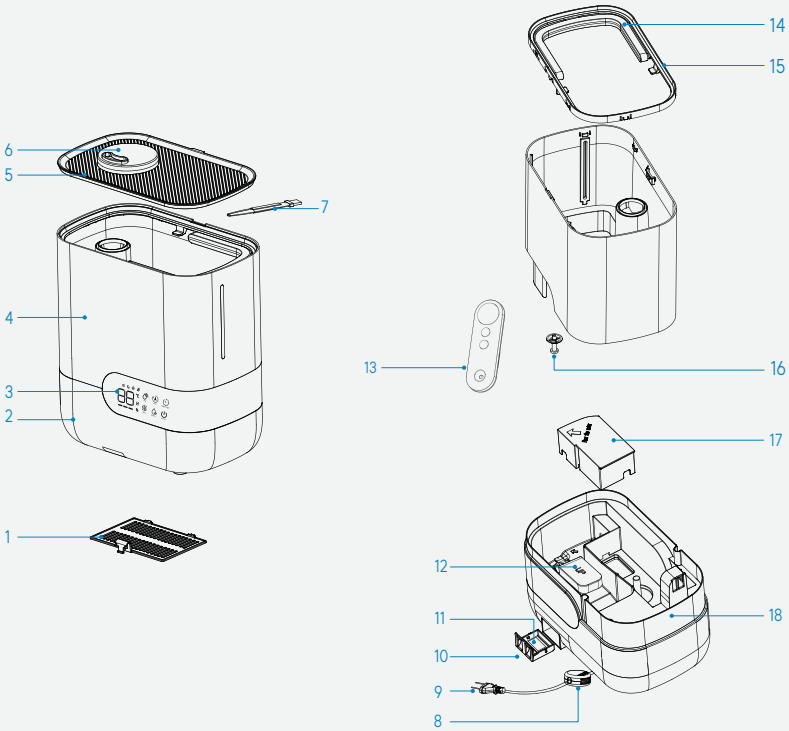
Rotatable Mist Nozzle:
The nozzle on top of humidifier is adjustable all around, so you can easily point it in the direction you would like the mist aimed.

Auto Mode:
The optional Auto mode feature of this humidifier keeps the machine operating automatically to maintain relative humidity within the range of 55% to 68% as the best and recommended humidity level.

Auto Shut-OFF:
The humidifier automatically turns off when running out of water to avoid damage to the unit.

Remote Control:
It features a remote control to easily operate and control the machine conveniently.

GETTING TO KNOW YOUR HUMIDIFIER



1. Air Inlet Cover
2. Bottom Cover
3. Control and Display Panel
4. Water Tank
5. Water Tank Cover
6. Mist Nozzle
7. Brush
8. Humidity Sensor
9. Power Plug
10. Aroma Box (Oil Tray)
11. Aroma Pad
12. Float
13. Remote Control
14. Handle Holder
15. Decorative Circle
16. Valve Component
17. Shading Cover
18. Body (Motor Housing)

PRE-OPERATION

Follow the below steps to use the AroMist-450 humidifier easily and effectively.

ADD WATER:

Remove the top cover from the humidifier. Fill the water tank with cold or room-temperature water. [Figure 1.1]

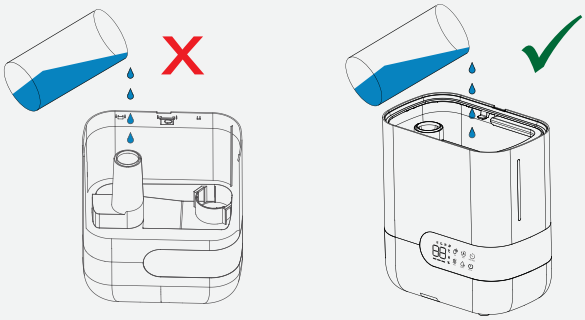


Figure 1.1

NOTE: This machine has a top-fill design, allowing for both stationary and water tank removal refilling.

Optionally, add 5 to 10 drops of essential oil to the oil tray. For best results, it is recommended to use pure essential oil. [Figure 1.2]

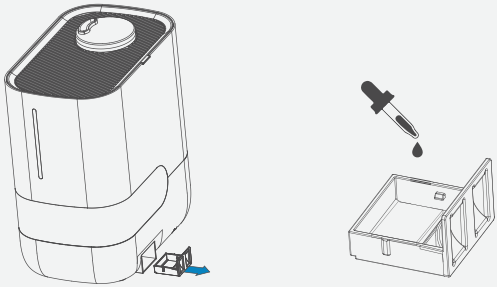


Figure 1.2

NOTE: To exit the oil tray, grab and drag it out by hand.

SETTING UP THE REMOTE CONTROL:

Pull the plastic film from the battery compartment. The battery is now active, and you can use the remote control. [Figure 1.3]

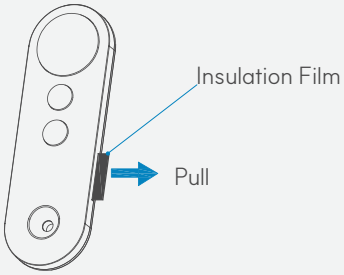


Figure 1.3

CHANGING THE BATTERY:

1. Unscrew the battery cover to remove the battery compartment. [Figure 1.4]
2. Take out the old battery. [Figure 1.5]
3. Replace it with a new 3V CR2025 battery, Making sure it is positioned correctly considering positive and negative polarities.
4. Put the battery compartment back in place and screw it.

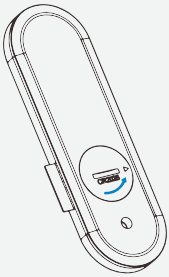


Figure 1.4

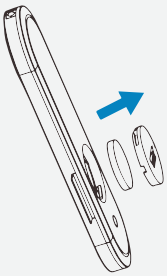


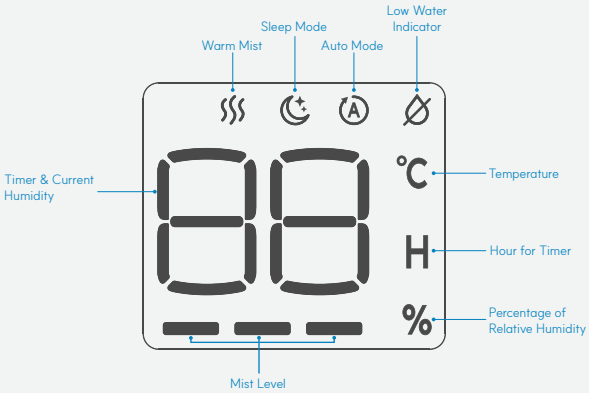
Figure 1.5

OPERATION

Plug the humidifier into an electrical outlet in compliance with AU standards, the LED display indicators light up for 2 seconds along with Bi sound. The machine will be under standby mode.

DISPLAY INDICATORS:

The included icons/indicators on LED display are as shown in the following illustration:



CONTROL PANEL BUTTONS:

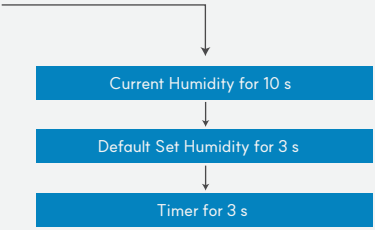
There are six buttons on the control panel including seven functions: On/Off Power, Set Humidity, Mist Level, Warm Mist, Timer, Sleep Mode, and Auto Mode.



ON/OFF

Press the (⏻) for the first time:
The machine will start working in Medium mist level (Med), Warm Mist off and Default Set Humidity at 60%. LED will display as follows:

For the first time power on, and the transducer will keep working for 10 seconds even if the humidity has reached the value that is set.



MEMORY FUNCTION:
If the machine has not been unplugged at the last shutdown, the operating mode before shutdown will be memorised after the machine is turned on again, except the Timer and Sleep mode

WATERLESS MODE:
The machine will enter waterless mode if there is no water in the tank.The ( ) lights up, with a "Bi" sound every second, after 5 times, the machine will automatically shut down.



SET HUMIDITY

Press ( ) to adjust the desired humidity level. The humidity setting interval is "5%" therefore the preset humidity will rise by 5% with each press (range: 40% to 80%). Once the humidity reaches 80%, pressing the button again will return the machine to a non-humidity setting mode. If the button is pressed again, the preceding description will be repeated.

After humidity is set and the environment humidity reaches the set value, machine will stop producing mist with display showing the current functions. When the air humidity is 5% lower than the set humidity, the machine will restart working again.

During the first 10 sec after the machine is powered on, the machine will not be controlled by the set humidity. If the air humidity reaches or exceeds the predetermined humidity after 10 sec, the cool and warm mist functions stop, but the fan continues to operate.



MIST LEVEL

- There are three mist level options: low (1 bar) _ med (2 bar) _ _ and high (3 bar) _ _ _.
- Each tap will toggle to the next mist level option.



WARM MIST

Press ( ) while operating to produce warm mist. The ( ) displays on the panel. Press again to turn off the warm mist.

NOTE: When using the Warm Mist function, to prevent scalding make sure always keep it in a secure spot out of the reach of children.

TIMER & SLEEP-MODE

TIMER:

You can set timer for up to 12 hours.

- Tap ( ) repeatedly to select a time.
- The timer display will automatically count down as time passes.
- The humidifier will automatically turn off once the timer has finished counting down.
- To cancel the timer, tap ( ) repeatedly until the timer displays 00 on the panel.

SLEEP-MODE:

For entering sleep mode, press and hold ( ) for 3 seconds. It will turn off the LED display and silence the sound, but have no effect on current setting.
Press any other key to exit sleep mode.

AUTO-MODE

- The ( ) denotes AUTO mode. Tap ( ) to activate the AUTO mode.
- The machine will operate automatically to maintain relative humidity within the range of 55% to 68%. [Table 1]
- The timer and warm mist setting can be used with Auto Mode.
- Changing the mist level will cancel the Auto Mode function.

Table 1

Room Relative Humidity (RH)	Mist Level
Under 60%	High
60-63 %	Med
64-68 %	Low
Over 68%	Auto Off*

* When RH > 68%, machine stops working (Auto-Off). If RH ≤ 55%, machine restarts at high mist level.

NOTE: The first 5 minutes you turn on the auto mode, the machine will work at max level automatically.

GENERAL TIPS

- DO NOT place the humidifier on carpet, towel or soft surface, which will block the air inlet and may damage the humidifier. For more efficiency, place the humidifier on a flat surface, 60 cm away from the floor and 30 cm away from the wall.
- DO NOT place the humidifier on wooden furniture as it may damage by water.
- DO NOT put the humidifier on an unstable surface, e.g., a bed. [Figure2.1]

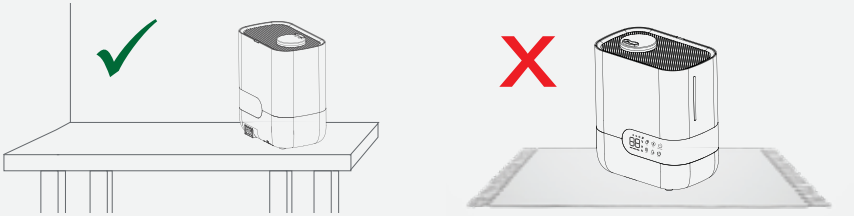


Figure 2.1

- DO NOT add water into the humidifier through the mist outlet or base. [Figure 2.2]

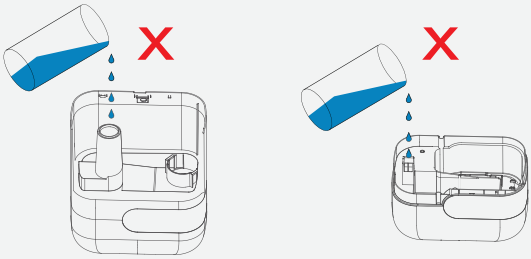


Figure 2.2

- DO NOT direct the mist nozzle against the wall or window. [Figure 2.3]

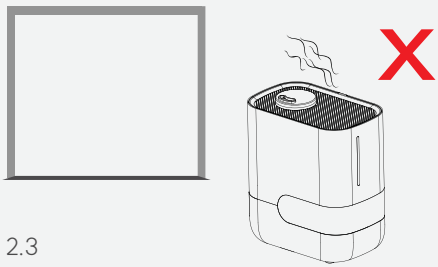


Figure 2.3

- The most comfortable relative humidity is between 40–60 %. Set the humidity level as needed. [Figure 2.4]

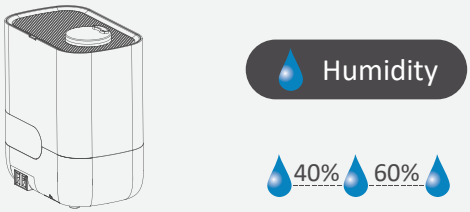


Figure 2.4

- DO NOT add essential oil directly into the water tank or base. Only add recommended drops of essential oil into the oil tray. [Figure 2.5]

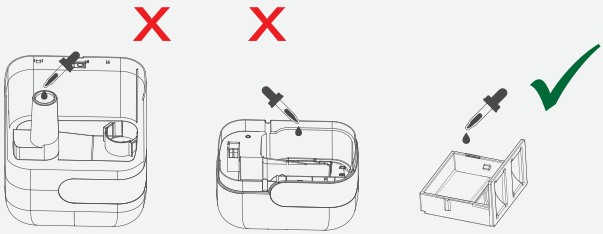


Figure 2.5

- Using tap water with a high mineral content (hard water) in any humidifier can cause fine white dust to be emitted. To avoid this, use distilled, demineralised or cold boiled water. Room temperature water is recommended, do not fill with hot water.
- DO NOT move the humidifier while it is still running or when the water tank is full to prevent water spillage. [Figure 2.6]

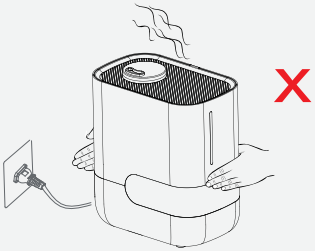


Figure 2.6

USING ESSENTIAL OILS

Enjoy the ultimate aromatherapy experience using your favourite essential oil (oil not included in the package).

HOW TO ADD AROMA/OIL:

1. Take off the tray from the humidifier's side. [Figure 3]
2. Add 5 to 10 drops of essential oil into the oil tray. DO NOT exceed the suggested amount of oil on the sponge.
3. Insert the tray back into the humidifier. The aroma feature activates automatically when the tray is reinserted into the humidifier. If you're not using the humidifier for a long period of time, remove the tray, empty the sponge, and insert the tray back into machine.

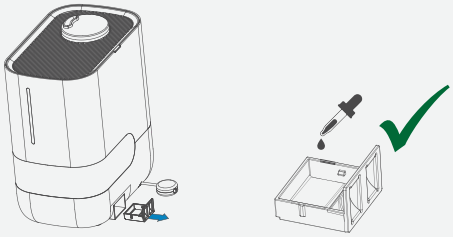


Figure 3

PROPER USE OF ESSENTIAL OILS:

Please follow below recommendations for proper use of essential oils to avoid product malfunction/damage or any harm to the users.

- Never pour oil into the water tank or main housing directly; doing so will damage the machine.
- Use 100% natural essential oil.
- DO NOT spill essential oil on your skin. If you do, wash it off with water immediately.
- DO NOT swallow the essential oil or contact with eyes. If you do, wash your eyes, and seek medical help immediately.
- Pregnant women, elderly people, young children, or people with chronic diseases may be more sensitive to a particular fragrance. Stop using any essential oil that makes you feel unwell.
- Keep the essential oil tightly closed and store it in a dark, cool place, out of the reach of children and pets.
- Carefully observe the expiration date of the essential oil. The standard expiration date is one year from first opening for most oils. However, citrus oils have a 6-month expiration date.

Arovec's 100% Pure Essential Oils (not included in AroMist-450 package) are the best way to take advantage of the AroMist-450 aromatherapy benefits. Visit arovec.com.au for more details and orders.

AROMA PAD REPLACEMENT:

The aroma pad should be changed if it remains stiff after washing. The humidifier comes with extra aroma pads. Simply open aroma box from side of the machine, remove the used aroma pad and replace it with the new one [Figure 4].

Use only Arovec absorption and aroma pads to preserve the effectiveness of your humidifier. Visit arovec.com.au to get new pads.

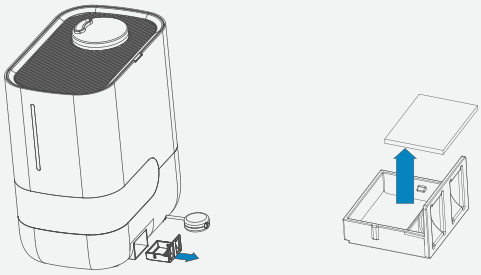


Figure 4



CLEANING & CARE

Arovec recommends basic & deep cleaning regularly and daily water changes of AroMist-450 to prevent bacterial growth.
DO NOT use any harsh cleaning agents e.g., bleach or alcohol to clean any part of the humidifier.

BASIC CLEANING:

Arovec recommends basic cleaning of the humidifier every 3 days.

1. Turn OFF and unplug the humidifier from the power source.
2. Remove and wash the top cover.
3. Remove the water tank. Drain water from the tank and base. Pour water from the base carefully as corner of base face down. Flooding the electrical components can damage the device. Do not let water inside the air inlet/outlet or near the indicators.
4. Rinse the water tank and base with cool and clean water.
5. Wipe down and dry all parts of humidifier with a soft cloth.

DEEP CLEANING:

Arovec recommends deep cleaning the humidifier every 2 weeks and before/after storing it for long periods of time. You should also deep clean if there is any mould or scale build-up inside the water tank or base. To properly clean your humidifier, Arovec recommends the following steps.

1. Turn off and unplug the humidifier from the power source.
2. Remove and wash the top cover.
3. Remove the water tank. Drain water from the tank and base. Pour water from the base carefully. Flooding the electrical components can damage the device. Do not let water inside the air inlet/outlet or near the indicators.
4. Fill the water tank about halfway. Add 1 teaspoon of undiluted distilled white vinegar into the water tank and allow it to soak.
5. Place the water tank back onto the base. Let the vinegar and water solution enter the base. This will help to loosen mineral scale/build-up on the ultrasonic disk, water floater and base of the water tank. Leave it for 20-30 minutes.
6. Remove the water tank from the base. Drain the solution from the water tank and base. Wipe water tank, ultrasonic disk, floater and base with a soft cloth to remove loosened scale.
7. Flip the water tank over and clean the mist tube with a soft brush.
8. Rinse the water tank and base thoroughly to remove any sediment, dirt and smell of vinegar.
9. Wipe down and dry all parts of humidifier with a soft cloth.

AROMA PAD CLEANING:

1. Pull out the aroma box to remove aroma pad.
2. Run warm water over the pad to rinse them.
3. Utilize a fresh cloth to dry the pad.
4. Place the aroma pad back inside aroma box.



STORAGE

If not using the AroMist-450 for an extended period of time, the following points must be considered for safe storage:

1. Ensure that the AroMist-450 is turned off and unplugged.
2. Carefully clean the humidifier.
3. Make sure the humidifier is entirely dried after cleaning.
4. Wrap the humidifier in plastic packaging and store it in a dry place to avoid moisture damage.

NOTE: Store the AroMist-450 in an upright position. Do not store anything on the top of the humidifier.



DISPOSAL

To prevent possible harm to the environment or human health from uncontrolled waste disposal, separate the unneeded humidifier and its related accessories from other types of waste.

Ask your local council where to dispose of your humidifier and its related accessories. You should not throw your humidifier and its related accessories away with the daily normal household waste.

TROUBLESHOOTING

Problem !	Possible Solution ✓
AroMist-450 won't turn on or buttons not working	Plug into a powered electrical outlet.
	Try plugging the AroMist-450 into a different outlet.
	AroMist-450 or the cord might be damaged.
	Make sure there is enough water in the water tank.
	Clean the particles settlement from the water tank and base.
	Water floater is stuck. Adjust the water floater to a horizontal position and make sure it can rise up with water.
Air blows but water mist is not produced	Try plugging the AroMist-450 into a different outlet.
	Check if there is enough water in the water tank.
	Make sure the water tank is correctly attached to the base.
	The base might be overfilled. Remove the water tank, drain the base water and replace the water tank on the empty base.
	Mineral build-up on ultrasonic disk. Clean scale from ultrasonic disk.
Reduced mist level	The water in the unit is too cold, replace it with room temperature water.
	Mist level is set too low for the room size. Adjust the mist level.
	Close doors or windows to reduce air ventilation.
Water leakage	Water tank may be damaged.
	Water tank is not placed properly on the base.
	Floater is stuck. Adjust the Floater to a horizontal position and make sure it can rise up with water.
White dust is forming on nearby furniture	Hard water may deposit a certain kind of dust with any humidifier. Dust in the air also settles because of added humidity in the room.
	Use distilled, demineralised or cold boiled water if this becomes a nuisance.
Mist height is low. Condensation forms around humidifier on desk, floor, windows or walls	Mist level is set too high for the room size. If the room is too humid, open door and windows and adjusts to low mist level.
	Low indoor temperature causes liquefaction.
	Air inlet is blocked. Ensure the unit is placed on a hard, flat surface and air inlet is open.
	Ensure the humidifier is placed 60 cm away from the floor and 30 cm away from sides.
AroMist-450 is getting too hot	AroMist-450 is continuously working for too long time. Turn it off for 15 minutes.
Increased noise level	AroMist-450 must be placed on a flat level and hard surface.
	While the humidifier is working it may generate water noise as water is going down to the base. This is normal.
	A foreign object might be stuck inside the AroMist-450.
	Make sure there is enough water in water tank.

LED display shows 72H	The machine has been working for 72 hours and requires cleaning. Press and hold the mist level key for 3 seconds.
No wind	Make sure to clear the ultrasonic disk from any foreign object.
	Make sure to clear the mist nozzle from any foreign object.
	Make sure the water tank is covered in the right place.
	Make sure the water in the water tank is not too high.
	Make sure there is enough water in the water tank.
Mist is emitted from the sides of the nozzle.	The mist nozzle is too dry, soak mist nozzle in water for a few minutes or this will automatically disappear after 30 min being powered on.
The mist wets the floor.	The humidifier should be placed on a table or higher position than the ground to allow vapour more quickly volatilise in the air.
There is no warm mist after pressing the warm mist.	The heating function's activation time is not long enough; make sure the warm mist is turned on and then check the mist after 1.5 hours.
The humidifier stops working after cleaning	Make sure to follow the instructions in the user manual to prevent water from entering the air channel.
The remote control does not work	Make sure the plastic insulation sheet is removed from the battery compartment.
There is fan spinning sound after turning off the machine	This is normal. The fan will continue to work for 3 minutes to blow dry the air channel to eliminate germs after powering off the humidifier. After 3 minutes will automatically stop and turn off.
The mist has a strange smell.	It is usual for first-time use to let the machine work in a well-ventilated area for 12 hours.
	Make sure the water tank is not dirty.
	Clean the water tank and base thoroughly and fill the water tank with fresh water.
	Wash and clean the oil tray and oil sponge for every oil change. unpleasant odour may produce if mixed with another essential oil.
	Leave the empty water tank and base open in a cold place for 10 hours make sure the top cover is not attached to the water tank.

If your problem isn't listed in the above table, please contact customer support at support@arovec.com.au for assistance.

WARRANTY INFORMATION

Arovec products are designed and manufactured to the highest quality standards. Your product is covered for parts and labour (excluding filters) for 2 years, which includes 1-year standard warranty and 1-additional year upon registration at arovec.com.au/warranty (free of charge) within 14 days from the date of purchase.

This warranty disclaimer applies to all products purchased via the website www.arovec.com.au (hereinafter "Products") or a third party seller authorised by Arovec.

NOTE: When the product is purchased from an authorised third party seller, for warranty claim, return and replacement of a defective product, the inquiry should be lodged on the related third party seller.

(1) Warranty Against Defects

1.1 For Brand-new Products:

We provide a 12-month standard warranty against defects with the Products, from the date of purchase.

We provide an optional additional free 12-month extended warranty against defects with the Products (resulting in a 24-month warranty against defects with the Products, from the date of purchase).

In order to claim the additional 12-month extended warranty, you must register your Product (free of charge) online at www.arovec.com.au, within 14 days of the date of purchase. While registering, make sure that the related data entry including the date of purchase is accurate.

In the event of a defect with the Product, you may be entitled to have the Product replaced in order to be entitled to a replacement Product, you must:

- immediately stop using the Product; and
- notify us of the defect during the warranty period.

in order to claim a replacement Product, you must contact us using the details at the CUSTOMER SUPPORT section, to notify us of the defect, providing your proof of purchase and warranty registration confirmation as well as your contact details.

You may either:

- return the product for our further investigation; or
- send us a video of the defective Product, which demonstrates to our reasonable satisfaction that the Product is defective and undertake to safely dispose of the defective Product. For safety reasons, you must not continue to use the defective Product.

Upon receipt of the defective Product, or a video of the defective Product, we will inspect it. If the defect is the result of a manufacturer fault, we will determine if the fault requires a replacement or repair and either send you a replacement Product or effect a repair.
This warranty against defects is in addition to any other rights and remedies to which you may be entitled under Australian law.

To Clarify:

What is covered by the warranty:

- The repair or replacement of your Arovec product (at Arovec's discretion) if the product is found to be defective due to faulty manufacture. Arovec reserves the right to determine if the fault requires a replacement or repair.
- Packaging and instructions of a faulty product may also be replaced if damaged.
- This warranty is valid for using your personal use of your device within Australia only.

What is not covered by the warranty:

- Using the products for commercial purposes, or anything other than normal domestic personal use.
- Use of the product outside Australia.
- Accidental damage or faults caused by negligence, misuse, vandalism or neglect.
- Damage or faults caused by not following the instructions in the user manual.
- Unsupervised use by children under the age of 18.
- Repairs or alterations carried out by parties other than Arovec or an authorised agent.
- Any other conditions not listed above, are not covered by Arovec warranty.

1.2 For Renew Products:

A renewed Product, which is purchased from a seller that is authorised by Arovec, is only covered under six months warranty and is not eligible for the free warranty extension.

1.3 For Replacements:

Replacement of a brand-new Product is only covered by the one-year standard warranty from the date of replacement arrangement and is not eligible for the one-additional year free warranty extension.
Replacement of a renewed Product that is purchased from a seller and is authorised by Arovec is only covered by six months warranty from the date of replacement arrangement and is not eligible for the free warranty extension.

(2) Australian Consumer Law:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

(3) Disclaimer:

You are solely responsible for evaluating the Product and determining whether it is fit for your purpose.
You acknowledge and agree that Product is not safe for use by children.
You acknowledge and agree that working with the Product is dangerous and carries the risk of electric shock, burns, lacerations, other injuries and death.
You acknowledge that you use the Product at your own risk and that you are responsible at all times for evaluating whether or not it is safe to use the Product.

(4) Limitation of Liability:

In addition to the requirements set out in clause 1 of this warranty and disclaimer document, the warranty provided under that clause will not apply:

- If a defect with the Product results in any way from some act or omission by you in relation to the appropriate care, maintenance and/or use of the Product; or
- If a defect with the Product results from ordinary wear and tear; or
- If you fail to follow our or the manufacturer's instructions for care, maintenance and/or use of the Product; or
- If you are unable to provide proof of purchase.

Except as otherwise provided by law, we accept no liability for any loss, damage or injury which may arise in any way from the use of the Product by you or by any other person.
Except as otherwise provided in this warranty and disclaimer, to the maximum extent permitted by law, we exclude all conditions and warranties implied by custom, law or statute, and we expressly disclaim all warranties of any kind including but not limited to implied warranties that the Product is fit for a particular purpose.
You hereby agree that we are not liable for any direct, indirect, consequential or incidental loss or damage which may result from your use of the Product.
Except as otherwise provided by law or as otherwise set out in this warranty and disclaimer, our liability to you shall be limited to the cost of replacement of the Product, together with your reasonable costs of postage and/or delivery in connection with your returning of the Product.

(5) Indemnity:

You agree to defend, indemnify and hold us and our officers, directors, employees, contractors, members, agents and licensees harmless from and against any and all claims, charges, actions, liabilities, investigations, demands and similar including but not limited to any costs, losses, damages whether direct, indirect, consequential or special and all legal fees resulting from your use of the Product, including but not limited to any third party claims.

CUSTOMER SUPPORT-AUSTRALIA

Feel free to contact our helpful customer support team with any questions or inquiries regarding your product.
Your satisfaction is our priority.

Ausbrilliant Brands
PO Box 2, Ermington NSW 1700, Australia

www.arovec.com.au
support@arovec.com.au
Please provide your order number when you contact customer support.
Alternatively, you may contact us using the Contact Us form on the website.

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Questions or Concerns?

support@arovec.com.au

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