



USER MANUAL

H13 TRUE HEPA AIR PURIFIER

MODEL: Apex300 / Apex300B

This user manual provides safety and operating instructions.
Please read this user manual thoroughly before using the product.

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PACKAGE CONTENTS

1 × H13 True HEPA Air Purifier
1 × Filter Package (Pre-Installed)
1 × User Manual
1 × Warranty Information Card

TABLE OF SPECIFICATIONS

Power Supply	220-240 V~, 50/60 Hz
Rated Power	25 W
Standby Power	0.5 W
Noise Level	26-49 dB
Filter Pack	3 Layered
CADR	258 m³/h
Coverage Area (ACH = 1)	92m²
Coverage Area (ACH = 2)	53 m²
Coverage Area (ACH = 5)	21 m²
Operating Condition	Temperature: -10°C to 40°C Humidity: ≤ 95% RH
Weight	3.5 kg
Dimension	22 × 22 × 36 cm

THANK YOU FOR CHOOSING TO BUY AN AROVEC AIR PURIFIER

We are here to help you with any questions.
Customer Support – AUSTRALIA

✉ support@arovec.com.au
🌐 www.arovec.com.au
📱 [@aroveclifestyle](https://www.instagram.com/aroveclifestyle)



IMPORTANT SAFETY INSTRUCTIONS

- DO NOT use the air purifier before removing the plastic packaging from the filter. It is a fire hazard to use your air purifier with the filter still inside its packaging.
- DO NOT use the air purifier if it has been dropped, damaged, left outside, dropped in water, or not working properly.
- DO NOT use the air purifier if the cord or plug looks damaged.
- DO NOT use the air purifier near gas appliances, fireplaces, stoves, candles, or heating devices.
- DO NOT use the air purifier in an area with insect repellents, burning incense, toxic fumes, flammable dust or oxygen tanks. Always leave at least 1.5 m of clear space from any oxygen being administered.
- DO NOT touch any part of the air purifier or its plug with wet hands.
- DO NOT touch any part of the air purifier or plug with wet hands.
- DO NOT run the power cord under furniture, other appliances, carpet, or cover with rugs, runners or floor coverings.
- ALWAYS tuck away the power cord to prevent tripping accidents.
- DO NOT put the air purifier on an unstable surface e.g., bed or couch.
- DO NOT use the air purifier and power plug on wet or damp surfaces.
- DO NOT put the air purifier in water or liquids.
- DO NOT keep air purifier under an air conditioner to help prevent moisture from getting into the unit.
- DO NOT use the air purifier outdoors.
- DO NOT use the air purifier in a room that can have a big change in temperature. This will help minimise the risk of condensation.
- DO NOT put fingers or any objects into the air inlet/outlet of the air purifier.
- DO NOT use a defective air purifier or attempt to repair/adjust any electrical or mechanical functions, this may cause danger and void the warranty.
- DO NOT let children or people with reduced physical or mental capabilities use or clean the air purifier.
- DO NOT let children play with this appliance or its packaging including plastic bags. Children must be supervised around the air purifier to help keep them safe.
- DO NOT sit on the air purifier or put any objects on top of the unit.
- DO NOT block/obscure the air inlet or outlet. Keep free of anything that could reduce airflow.
- DO NOT spray air fresheners, perfumes or oils on or near the filter.
- DO NOT fit the air purifier with a different power supply unit.
- DO NOT clean the air purifier or change the filter with the power cord plugged in.
- DO NOT use the air purifier for commercial purposes. This appliance is for household use only.
- It is recommended to NOT use the unit with an extension cord to avoid electrical shock or spark.
- TURN OFF the air purifier when it is not being used. Hold the plug and remove it from the electrical source. Do not unplug by pulling the cable.
- WARNING: This air purifier does not remove carbon monoxide or radon from the air. It must not be used to prevent or clean up accidents with combustion processes and hazardous chemicals.



INTRODUCTION

The Apex300 True HEPA air purifier removes contaminants from the air to improve indoor air quality. Arovec Apex300 air purifier uses a system of internal fan to pull the air in your room through a high-efficiency filtration system that removes harmful airborne particles. Keep your environment healthy with Apex300.

PRODUCT FEATURES

Peaceful Sleep:

Have an undisturbed deep sleep while the air purifier is quietly operating in Sleep-Mode. You can also turn off the display and light for a dark sleeping environment.

Child-Lock:

Lock the Control Panel to avoid unintended settings and care for children's curiosity.

Stylish Fabric Texture:

The elegant fabric texture turns it into a decoration for your home without the trouble of cleaning like fabrics.

Optional Night Light:

The air purifier is equipped with an optional night light feature and is intended as a sleeping and reassuring aid for small children and provide a sense of comfort.

High-Efficiency Filtration System:

This air purifier contains multiple stage filtration system, which filters out 99.97% harmful airborne pollutants as small as 0.3 μm with 100% ozone-free safe operation.

1. Preliminary Filter:

Captures large particles such as dust, pet dander and hair.

2. H13 True HEPA Filter:

This air purifier contains multiple stage filtration system, which filters out 99.97% harmful pollutants as small as 0.3 μm with 100% ozone-free safe operation.

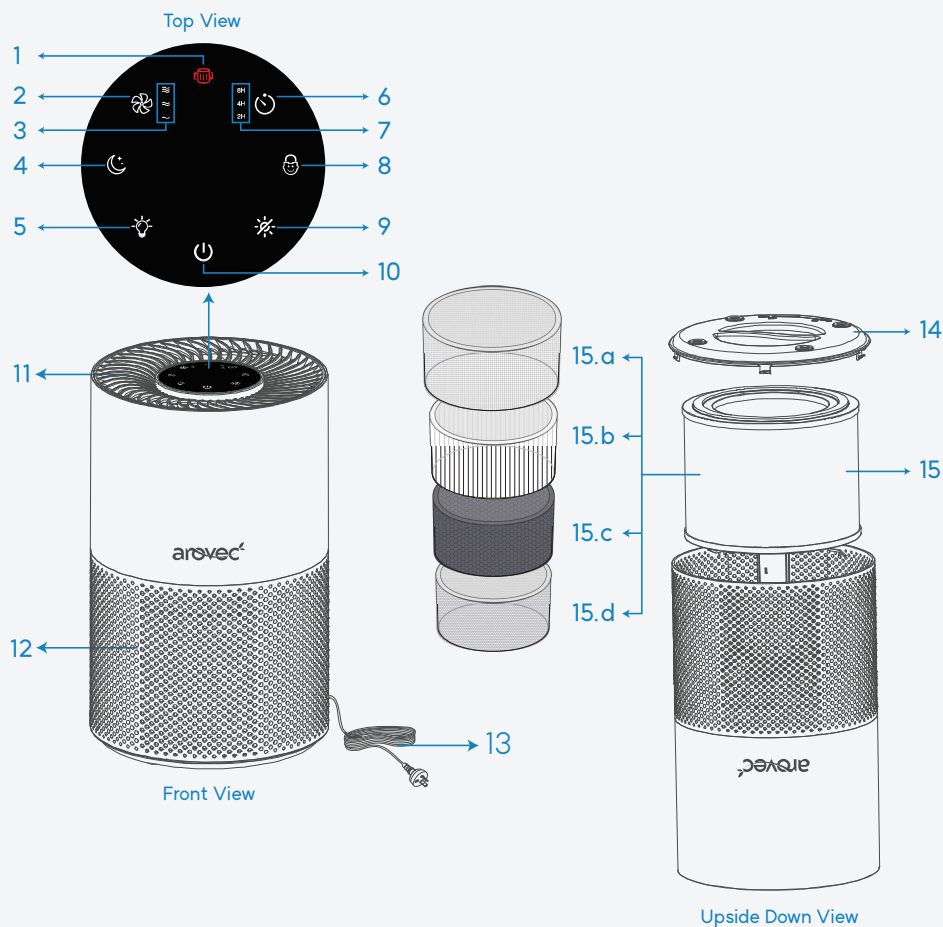
3. High-Efficiency Activated Carbon Filter:

Adsorbs various odours and smokes such as cigarette smoke, fumes, cooking smell, pet odours, hazardous gases, and VOCs.



GETTING TO KNOW YOUR AIR PURIFIER

1. Filter Reset
2. Fan Speed Button
3. Fan Speed Indicators
4. Sleep Mode Button
5. Night Light Button
6. Timer Button
7. Timer Indicators
8. Child Lock Button
9. Display-OFF Button
10. Power ON/OFF Button
11. Air Outlet
12. Air Inlet
13. Power Cord
14. Base Cover
15. Filter Pack
 - 15.a Preliminary Filter
 - 15.b True HEPA Filter
 - 15.c Activated Carbon Filter
 - 15.d Polypropylene Net





PRE-OPERATION

The air purifier comes with a filter fitted inside, but they are packaged in plastic. You must remove the filter from its packaging before turning the air purifier ON.

1. Turn the air purifier upside down on a soft cloth.
2. Turn the base cover anticlockwise to unlock the cover. [Figure 1.1]
3. Remove the base cover.
4. Remove the filter from the air purifier. [Figure 1.1]



Figure 1.1

5. Remove the filter from its packaging. [Figure 1.2]
6. Put the filter back into the air purifier.
7. Put the base cover back on and turn it clockwise to the lock position. [Figure 1.2]

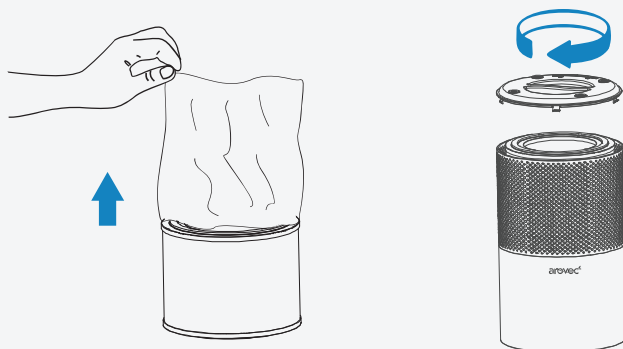
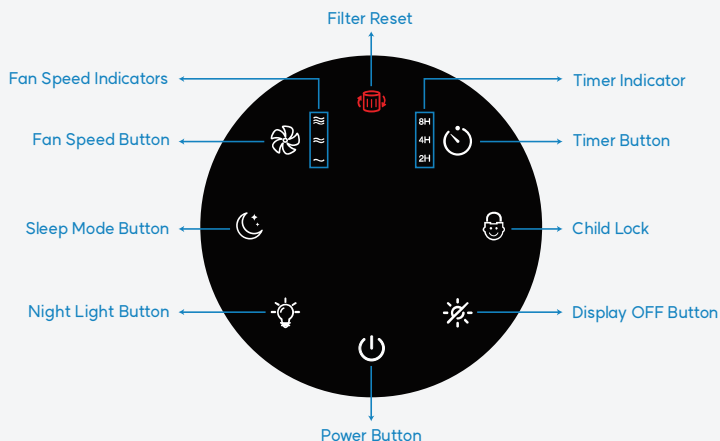


Figure 1.2



OPERATION

CONTROL PANEL:



ON/OFF

Tap () once to turn the air purifier ON or OFF.



NIGHT LIGHT

Single tap () to turn ON/OFF the night light.



DISPLAY-OFF

Single tap () to turn ON/OFF the light and display panel (Dark-Mode).



TIMER

- You can set the Timer for 2, 4, or 8 hours.
- Tap () repeatedly to select a time.



SPEED

There are three fan-speed levels: Speed 1 for low fan speed (~), Speed 2 for medium fan speed (≈) and Speed 3 for high fan speed (≐).

- Each tap will toggle to the next fan speed level.
- Use the High fan speed to purify the air quickly in unusual circumstances such as extreme smoke from a bushfire.

MEMORY FUNCTION:

- The air purifier keeps the control setting when turned OFF. When the air purifier is turned on, it will remember its previous fan setting.
- The air purifier must remain plugged in for this memory function.



SLEEP

- In sleep mode, the air purifier runs quietly on the lowest fan speed, and all indicators turn OFF, except (🌙).
- Tap (🌙) to enter the sleep mode. The (🌙) blinks for 5 seconds, and then the air purifier enters sleep mode.
- The (🌙) will change to deem-light (undisturbed) after 8 seconds.
- Tap any button to quit sleep mode.



CHILD LOCK

- Long press (🔒) for 3 seconds to enter or exit the child lock mode.
- If any button is pressed when the child lock is activated, the (🔒) blinks 3 times to remind the locked status.



FILTER RESET

- After operating for 4,320 hours, the (🚫) turns on with a red light, which means it needs to replace the filter.



GENERAL TIPS

- The air purifier should be on a flat and level surface with the control panel facing up before switching it ON. [Figure 2.1]
- Leave at least 40 cm of clear space around each side of the purifier when it is ON. [Figure 2.1]

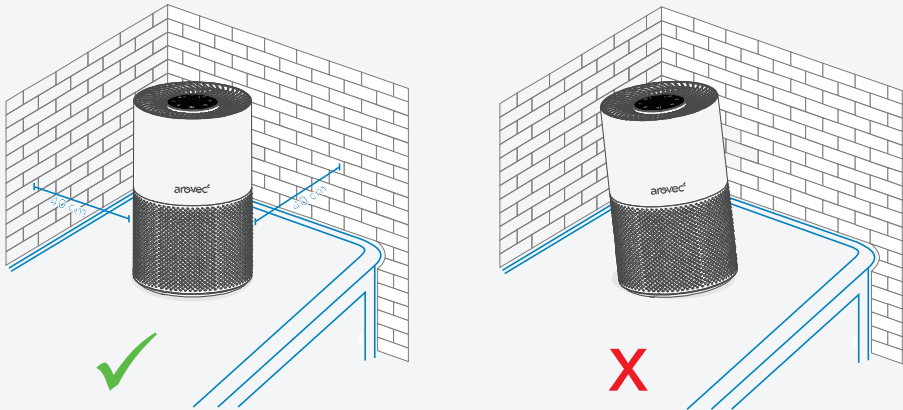


Figure 2.1

- Shut nearby windows when the air purifier is turned ON to help clean the air.
- For best results, use the air purifier for 15–20 minutes at the maximum fan speed, then adjust the fan speed as required.



REPLACING THE FILTER

The () will light up to remind you to replace the filter.

DO NOT wash or reuse the filter. Only use Arovec Apex300 replacement filter when changing the filter is required. This will help your air purifier to work effectively and last longer.

Replacement filter is available at www.arovec.com.au

WHEN TO REPLACE THE FILTER:

- It's best to change the filter every 4–6 months. You may need to change the filter more often or less often, depending on how much you use your air purifier and how much pollution is in the air.
- You don't need to wait for the () to turn ON to change the filter. You may need to change the filter if you notice any of the following:
 - Increased noise from the air purifier when it is switched ON.
 - No effective difference in air quality.
 - Decreased airflow.
 - Unusual odours.
 - Clogged filter.

STEPS TO REPLACE THE FILTER

Follow these steps to replace the filter:

1. Turn OFF and unplug the air purifier.
2. Turn the air purifier upside down on a soft cloth.

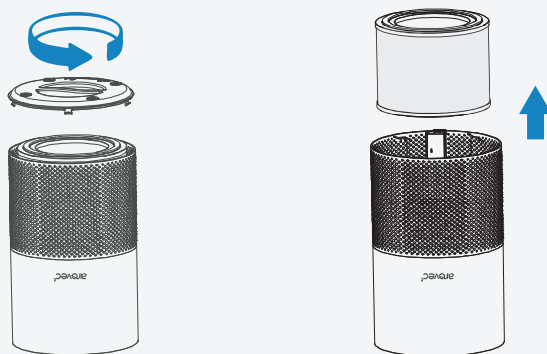


Figure 3.1

3. Clean any remaining dust or hair inside air purifier with a vacuum cleaner, DO NOT use water or any other liquid to clean the air purifier. [Figure 3.2]
4. Remove the new filter from its plastic packaging, place it into the air purifier, and close the filter cover properly.

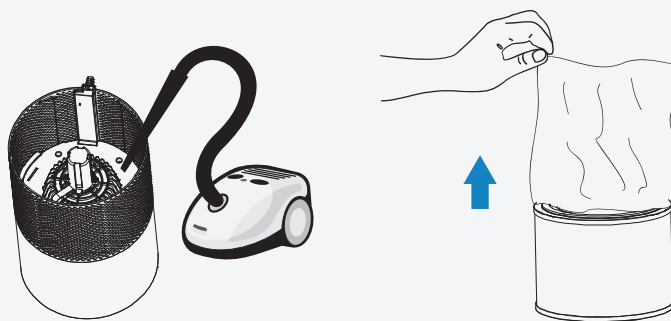


Figure 3.2

5. Plug and turn on the air purifier.

RESETTING THE AIR PURIFIER AFTER FILTER REPLACEMENT:

1. If the filter was replaced after the () light up:
 - Turn on the air purifier.
 - Press and hold the () for 3–5 seconds until the light turns off.
 - The air purifier is now reset and ready to use.
2. If the filter was replaced before the () light up:
 - Plug in and turn on the air purifier.
 - Press and hold the () for 3–5 seconds until the light turns on, then wait up to 20 seconds.
 - The light will turn off, indicating that the reset is complete.
 - The air purifier is now ready for use.



CLEANING & CARE

- Turn OFF and unplug the air purifier before you clean it.
- Wipe down the outside of air purifier regularly with a soft and clean cloth.
- DO NOT use any harsh cleaning agents e.g., bleach or alcohol to clean any part of the air purifier.

CLEANING THE FILTER:

To increase the efficiency and life of the filter, clean it at least once a month using a soft brush or vacuum cleaner to remove large particles, hair and dust. Do not clean the filter with water or any other liquids. [Figure 4.1]

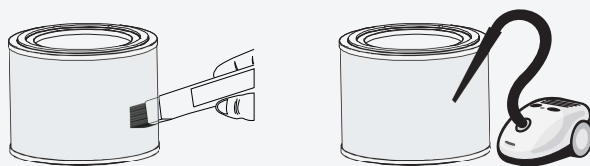


Figure 4.1



STORAGE

- If not using the air purifier for an extended period of time, it is a good idea to wrap the air purifier in plastic packaging and store it in a dry place to avoid moisture damage.
- It is not recommended to store the used filter for long period of time.
- Store the air purifier in an upright position. Do not store anything on the top of air purifier.



DISPOSAL

To prevent possible harm to the environment or human health from uncontrolled waste disposal, separate the unneeded air purifier and its related accessories from other types of waste.

Ask your local council where to dispose of your air purifier and its related accessories. You should not throw away your air purifier and related accessories with the daily normal household waste.



TROUBLESHOOTING

Problem !	Possible Solution ✓
Air purifier won't turn ON or buttons not working	Plug into a powered electrical outlet.
	Try plugging the air purifier into a different outlet.
	Air purifier or the cord might be damaged.
	Make sure the filter pack inside the machine is properly set prior to locking the base cover.
	Due to safety reasons, the machine will not turn on unless the base cover is properly locked. Make sure the base cover is securely locked. The lock button at the base should be on the right side (Refer to page 7 for detailed instructions).
Air purifier makes an unusual noise	Ensure that the filter is removed from its packaging.
	Ensure that the filter is placed correctly as described in this user manual.
	Replace the filter.
	Check the air purifier is on a hard, flat and dry surface.
	Air purifier might be damaged or have a foreign object stuck inside. If these solutions don't work, DO NOT use the air purifier and DO NOT try to fix the problem.
Significantly reduced airflow	Ensure that the filter is removed from its packaging.
	Press () to increase the fan speed.
	Replace the filter.
The () indicator light is still on after changing the filter	Check there is at least 40 cm of free space around the air purifier on each side.
	Tap and hold the () for 5 seconds. The () indicator light should turn OFF to indicate that the air purifier has been reset.
The () indicator light hasn't turned on in 6 months	The () indicator light might not turn ON if you haven't used your air purifier often in the past 6 months.
	You may need to change the filter more often or less often, depending on how much you use your air purifier and how much pollution is in the air.
There is a strange smell when the air purifier is ON	Check if the filter needs to be replaced.
	Ensure that the area is not humid or there aren't any essential oils or perfumes in the area.
	Air Purifier might be damaged.
The air purification quality is low	Press () to increase the fan speed.
	The air purifier is effective in areas up to 53 m ² .
	Remove any debris blocking the airflow (inlet and outlet) of the air purifier.
	Ensure that the doors and windows are closed. Check if the filter needs to be replaced.



WARRANTY INFORMATION

Arovec products are designed and manufactured to the highest quality standards. Your product is covered for parts and labour for 2 years, which includes 1-year standard warranty and 1-additional year upon registration at arovec.com.au/warranty (free of charge) within 14 days from the date of purchase.

This warranty disclaimer applies to all products purchased via the website www.arovec.com.au (hereinafter "Products") or a third party seller authorised by Arovec.

NOTE: When the product is purchased from an authorised third party seller, for warranty claim, return and replacement of a defective product, the inquiry should be lodged on the related third party seller.

(1) Warranty Against Defects

1.1 For Brand-new Products:

We provide a 12-month standard warranty against defects with the Products, from the date of purchase.

We provide an optional additional free 12-month extended warranty against defects with the Products (resulting in a 24-month warranty against defects with the Products, from the date of purchase).

In order to claim the additional 12-month extended warranty, you must register your Product (free of charge) online at www.arovec.com.au, within 14 days of the date of purchase. While registering, make sure that the related data entry including the date of purchase is accurate.

In the event of a defect with the Product, you may be entitled to have the Product replaced in order to be entitled to a replacement Product, you must:

- immediately stop using the Product; and
- notify us of the defect during the warranty period.

in order to claim a replacement Product, you must contact us using the details at the CUSTOMER SUPPORT section, to notify us of the defect, providing your proof of purchase and warranty registration confirmation as well as your contact details.

You may either:

- return the product for our further investigation; or
- send us a video of the defective Product, which demonstrates to our reasonable satisfaction that the Product is defective and undertake to safely dispose of the defective Product. For safety reasons, you must not continue to use the defective Product.

Upon receipt of the defective Product, or a video of the defective Product, we will inspect it. If the defect is the result of a manufacturer fault, we will determine if the fault requires a replacement or repair and either send you a replacement Product or effect a repair.

This warranty against defects is in addition to any other rights and remedies to which you may be entitled under Australian law.

To Clarify:

What is covered by the warranty:

- The repair or replacement of your Arovec product (at Arovec's discretion) if the product is found to be defective due to faulty manufacture. Arovec reserves the right to determine if the fault requires a replacement or repair.
- Packaging and instructions of a faulty product may also be replaced if damaged.
- This warranty is valid for using your personal use of your device within Australia only.

What is not covered by the warranty:

- Using the products for commercial purposes, or anything other than normal domestic personal use.
- Use of the product outside Australia.
- Accidental damage or faults caused by negligence, misuse, vandalism or neglect.
- Damage or faults caused by not following the instructions in the user manual.
- Unsupervised use by children under the age of 18.
- Repairs or alterations carried out by parties other than Arovec or an authorised agent.
- Any other conditions not listed above, are not covered by Arovec warranty.

1.2 For Renew Products:

A renewed Product, which is purchased from a seller that is authorised by Arovec, is only covered under six months warranty and is not eligible for the free warranty extension.

1.3 For Replacements:

Replacement of a brand-new Product is only covered by the one-year standard warranty from the date of replacement arrangement and is not eligible for the one-additional year free warranty extension.

Replacement of a renewed Product that is purchased from a seller and is authorised by Arovec is only covered by six months warranty from the date of replacement arrangement and is not eligible for the free warranty extension.

(2) Australian Consumer Law:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

(3) Disclaimer:

You are solely responsible for evaluating the Product and determining whether it is fit for your purpose.

You acknowledge and agree that Product is not safe for use by children.

You acknowledge and agree that working with the Product is dangerous and carries the risk of electric shock, burns, lacerations, other injuries and death.

You acknowledge that you use the Product at your own risk and that you are responsible at all times for evaluating whether or not it is safe to use the Product.

(4) Limitation of Liability:

In addition to the requirements set out in clause 1 of this warranty and disclaimer document, the warranty provided under that clause will not apply:

- If a defect with the Product results in any way from some act or omission by you in relation to the appropriate care, maintenance and/or use of the Product; or
- If a defect with the Product results from ordinary wear and tear; or
- If you fail to follow our or the manufacturer's instructions for care, maintenance and/or use of the Product; or
- If you are unable to provide proof of purchase.

Except as otherwise provided by law, we accept no liability for any loss, damage or injury which may arise in any way from the use of the Product by you or by any other person.

Except as otherwise provided in this warranty and disclaimer, to the maximum extent permitted by law, we exclude all conditions and warranties implied by custom, law or statute, and we expressly disclaim all warranties of any kind including but not limited to implied warranties that the Product is fit for a particular purpose.

You hereby agree that we are not liable for any direct, indirect, consequential or incidental loss or damage which may result from your use of the Product.

Except as otherwise provided by law or as otherwise set out in this warranty and disclaimer, our liability to you shall be limited to the cost of replacement of the Product, together with your reasonable costs of postage and/or delivery in connection with your returning of the Product.

(5) Indemnity:

You agree to defend, indemnify and hold us and our officers, directors, employees, contractors, members, agents and licensees harmless from and against any and all claims, charges, actions, liabilities, investigations, demands and similar including but not limited to any costs, losses, damages whether direct, indirect, consequential or special and all legal fees resulting from your use of the Product, including but not limited to any third party claims.



CUSTOMER SUPPORT-AUSTRALIA

Feel free to contact our helpful customer support team with any questions or inquiries regarding your product.

Your satisfaction is our priority.

Ausbrilliant Brands

PO Box 2, Ermington NSW 1700, Australia

www.arovec.com.au

support@arovec.com.au

Please provide your order number when you contact customer support.

Alternatively, you may contact us using the Contact Us form on the website.



Questions or Concerns?

support@arovec.com.au

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